

Quick Reference Guide: How to link your Digital Identity to a business in Relationship Authorisation Manager (RAM) as a Principal Authority

The Australian Government's Relationship Authorisation Manager (RAM) allows you to link your Digital Identity, such as myGovID, to your Australian Business Number (ABN) and manage who can act on behalf of your business online. This guide shows you how you can link your myGovID to a business using RAM.

A Principal Authority needs to link to the business using RAM before others can be authorised to access government online services on behalf of the business.

Where a Principal Authority or Authorisation Administrator is already acting on behalf of the business online, they can authorise you in RAM to act on behalf of the business.

The Principal Authority is a person responsible for the business, including **sole traders** and eligible **individual associates*** (a trustee, director, public officer, partner of a business; or an office bearer of a club or association). If you can set up a **Strong** identity strength you can **link to your business online using RAM**.

If you're a **primary person** (visit info.authorisationmanager.gov.au/principal-authority to see if this applies to you) or you're unable to set up a Strong identity strength you will need to **link to your business by phone**.

Linking online

- Follow the steps for Linking as a sole trader or eligible individual associate, provided at info.authorisationmanager.gov.au/

Linking by phone

- If you cannot link online, follow the steps for 'Linking as a Primary Person', provided at info.authorisationmanager.gov.au/primaryperson.

RESULT: Your myGovID has now been linked to your business using RAM. You can now [create Authorisation Administrators or Authorised Users](#) to authorise other staff in your business to access ADMS.

*The eligible **individual associate** must be listed on an Australian Business Number (ABN) in the [Australian Business Register \(ABR\)](#).

Support

See the [myGovID](#) and [RAM](#) help pages for additional support and troubleshooting.

For assistance with ADMS, contact the National Customer Service Line (NCSL) on **1800 020 108**.

For feedback on this quick reference guide, contact ADMSEngagement@dese.gov.au.