



Child Care Subsidy balancing basics

At the end of each financial year, Services Australia balances your Child Care Subsidy. They do this to make sure you got the right amount of subsidy for the year.

How it works

Services Australia look at your actual income for the 2020–21 financial year and compare it to the estimate you gave them.

They then work out if you were paid too little, the right amount or too much. They'll send you a letter to let you know the outcome. Your outcome will tell you which of the following applies to you:

- You'll get a top up of subsidy because you were paid too little.
- You'll need to pay Services Australia back because you were overpaid.
- Nothing further because you were paid the right amount.

What you need to do

To balance your payments, Services Australia needs to confirm your family income for the 2020–21 financial year.

They'll do this after you and your partner lodge your tax returns with the Australian Taxation Office (ATO). If one or both of you don't need to do this, you'll need to tell Services Australia you or your partner are not required to lodge, even if you've already told the (ATO).

For 2020–21, you need to confirm your family income before 30 June 2022.

Your subsidy can't be balanced if you don't do anything.

TELLING SERVICES AUSTRALIA YOU OR YOUR PARTNER ARE NOT REQUIRED TO LODGE A TAX RETURN

You can tell Services Australia you or your partner don't need to lodge a tax return in either your:

- Centrelink online account through myGov
- Express Plus Centrelink mobile app.

Select **Advise non-lodgement** and follow the prompts.

If you separated during the financial year, we may use your ex-partners income to balance your payments. If your ex-partner has not lodged a tax return, you should call Services Australia on **136 150**.

WHEN SERVICES AUSTRALIA WILL BALANCE YOUR SUBSIDY

Services Australia will start balancing Child Care Subsidy payments from mid-August 2021. This is to make sure they have all your attendance details for the financial year.

WHERE TO GO FOR MORE INFORMATION

To see when your subsidy has been balanced you don't need to call Services Australia. Instead you can:

- keep an eye on your myGov Inbox, this is where Services Australia will send your outcome statement
- view the status of Child Care Subsidy balancing in your Centrelink online account through myGov or Express Plus Centrelink mobile app.

To find out more about balancing your Child Care Subsidy go to servicessaustralia.gov.au/ccsbalancing

